



ADA Digital Accessibility Form

Candor Care, PLLC is a professional limited liability company managed by physician Soumya Prasad, MD (“Candor Care”). Candor Care (also the “Company”) provides telemedicine healthcare services to patients within the state of West Virginia.

In carrying out telemedicine services and in efforts to improve user experiences, Candor Care is committed to providing accessible digital content for people with limited abilities or disabilities. Candor Care will work with website users who experience vision, hearing, mobility and other challenges and disabilities to achieve quality or alternate services. The Web Content Accessibility Guidelines (WCAG) 2.0 and 2.1-Level AA are recognized as current standard measures of digital accessibility. The Candor Care site and applications meet or exceed the standards as Candor Care works to obtain optimal services through collaboration with other care providers, advocacy representatives and usability specialists. In certain situations, referral to a non-technical provider, to address certain patient needs, may be the optimal solution. Candor Care will assess each person requesting assistance according to his or her individual needs.

So that Candor Care may assess and address the patient’s needs, please complete this form, and contact us as below:

First Name: _____ **Middle Name:** _____ **Last Name:** _____

Phone: _____

Email: _____

Preferred Method of Primary Contact: _____

Website with Accessibility Issue: _____

Description of Issue: _____

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Telemedicine is evolving and this ADA Digital Accessibility Form, and Candor Care telemedicine healthcare services will likely change or be modified to reflect best practices or legal requirements; therefore, the End-user [patient, parent or legal guardian] agrees to review the Candor Care website from time to time, so that he or she is aware of any modifications. Furthermore, the End-user, patient, parent or legal guardian's continued access to this Website and this ADA Digital Accessibility Form after any modifications have been implemented shall be evidence of the End-user, patient, parent or guardian's continued acceptance of any changes or modifications. If, at any time, the End-user, patient, parent or legal guardian does not agree with or does not consent to comply with this ADA Digital Accessibility Form, or the changes or modifications to the Telemedicine services related thereto, he or she agrees to terminate use of the Website and all Candor Care's telemedicine services immediately.

HOW CAN YOU CONTACT CANDOR CARE ABOUT THIS ADA DIGITAL ACCESSIBILITY FORM?

Questions or comments about this form may be addressed to Dr. Soumya Prasad, by email at admin@candorcare.sprucecare.com, by phone at 304-316-6981, or by post to: Candor Care, PLLC, Soumya Prasad, MD, 364 Patteson Dr., #505., Morgantown, WV 26505

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